

FIRST ORDERS TO NEW ACCOUNTS:

If you're in a hurry, tell us! Please be patient with us if you are placing your first order. E-mail or fax us your purchase order, credit application and tax exempt form for our immediate attention. Also include phone and fax numbers with your references and we will process your credit application.

WE WANT YOUR BUSINESS!!

Our normal credit check is done via fax, e-mail or mail as most references will not give credit information over the telephone. This usually takes approximately 10 to 14 days. If you wish us to ship your first order immediately simply allow us to charge it to your Discover, MasterCard, Visa, or American Express. We do not subscribe to D & B.



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GENERAL SALES TERMS & CONDITIONS

PAYMENT TERMS:	Net 30 days to credit approved accounts. Mail payment to P.O. Box 670425, Northfield, Ohio 44067-0425. Credit card, wire transfer and ACH payments accepted for domestic customers. There is a \$30.00 fee for all wire transfer payments. All payments in U.S. Dollars.
FOB:	Macedonia, Ohio; Las Vegas, Nevada; or Odessa, Florida.
DELIVERY:	Most items are shipped from stock, via U.P.S., truck or air freight unless otherwise noted. A shipping and/or handling fee is charged on all shipments. Shipments with a value of \$1,000.00 or more will be insured and the insurance charge will be added to the shipping charge. There is an extra freight charge for handling and processing HAZMAT orders.
PRICES:	Prices listed in this catalog and on our website are current at the time of publication and are subject to change without notice. They may go up and sometimes they go down. Prices are in U.S. Dollars.
STATE SALES TAX:	If you are state sales tax exempt we must have your tax exemption form on hand in our files. We are required to charge state sales tax in Ohio, Nevada and Florida where we have stocking warehouses. We do not charge or collect state sales taxes for shipments to other states.
RETURN MERCHANDISE AUTHORIZATION:	You must call or write us for a Return Merchandise Authorization number prior to returning any unused PPE products. All returns must be made within 10 days from date of original purchase. We normally do not charge a restocking charge for returns of unused goods, except on water fittings and hose, there is a 10% restocking charge. There is a 20% restocking charge for factory supplied Watlow or Rama products returned. Rama's minimum return charge is \$40.00. It's their policy not ours! Any made to order non-stock items cannot be returned for any reason.
EXPORT SHIPMENTS:	Shipments to customers located outside the 50 United States or its Territories are considered export shipments. A paperwork processing fee of \$10.00 U.S. funds will be added to all exported orders in addition to any shipping and handling charges, or any other fees. This is necessary due to the extra forms and related time to prepare an export shipment. Export crating or special packing if necessary for some products will be an additional charge based on time & materials. All invoice amounts including freight, crating, special packaging and insurance shall require payment in advance in U.S. funds for all export shipments.
ACCEPTABLE METHODS OF ADVANCE PAYMENT FOR EXPORT ORDERS:	FOREIGN WIRE TRANSFERS (SWIFT) to PPE's bank is preferred and will expedite shipment. There is a \$30.00 fee for all wire transfer orders. INTERNATIONAL MONEY ORDERS are acceptable, but must meet our banks approval before products are shipped. FOREIGN CHECKS are acceptable if payable in U.S. Dollars drawn from a U.S. bank. Shipment will be released only after all funds are received in our account. Contact PPE for wire instructions.
BANKRUPT ACCOUNTS:	Be advised that no refund of monies will be made by Plastic Process Equipment, Inc. to companies that have filed for bankruptcy. All payments received from customers are accepted and classified as monies received during the normal course of business. Our products and supplies are sold to customers with the understanding that they add new value to their business by providing much needed materials to fill their outstanding orders.
GOVERNING LAW AND JURISDICTION:	For any claim related to purchase of a product from Plastic Process Equipment, Inc., Customer agrees Ohio law shall govern and jurisdiction and venue shall lie only in a court in Northeastern Ohio and by purchasing a product, Customer consents and agrees to this term.
LIMITED WARRANTY:	All PPE Conveyors have a full two year warranty . This warranty doesn't include conveyor belts because they are subject to excessive wear damage and abuse by the user. Other PPE products are warranted to be free of defective material and workmanship for a period of 90 days from date of sale unless otherwise noted. Both warranties do not apply to normal maintenance or wear items such as, but not limited to filters, belts, seals, fuses, triacs, etc. PPE machinery has a warranty of one year from date of purchase. This includes hopper dryers, tumblers, vacuum loaders, mold temperature controllers and oil filtration systems. This Warranty will not extend to goods subjected to misuse, abuse, neglect, accident or improper installation or maintenance, or products or goods which have been altered, modified or repaired by anyone other than seller or its authorized and approved representatives. All product specifications are subject to be changed or revised without notice.
LIMITATION OF LIABILITY:	Plastic Process Equipment, Inc.'s liability arising from or in any way connected with the items sold or this contract shall be limited exclusively to repair or replacement of the items sold or refund of the purchase price paid by buyer, at seller's sole option. In no event shall seller be liable for any incidental, consequential or special damages of any kind or nature whatsoever, including but not limited to lost profits arising from or in any way connected with this agreement or items sold hereunder, whether alleged to arise from breach of contract, express or implied warranty, or in tort, including without limitation, negligence, failure to warn, or strict liability.



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